

VIP and ELITE Services

The VIP and ELITE level Service Packages are optional packages providing two levels of support for the NanoFlowSizer installations and is designed for laboratories and production facilities to ensure for performance maintenance and quality assurance.

	VIP	ELITE
➤ Unlimited phone and mail support	✓	✓
➤ Remote monitoring and diagnostics	✓	✓
➤ On-site support	✓	✓
➤ Replacement defect mechanical parts	✓	✓
➤ Labor and travel costs	✓	✓
➤ Annual preventive maintenance	✓	✓
➤ Annual performance verification	-	✓
➤ Application performance verification	-	✓
➤ Free software updates	-	✓
➤ 20% discount software upgrades	-	✓
➤ 50% discount training and courses	-	✓

For more information or a quotation contact: sales@inprocess-lsp.com